



The frozen northeast weather has its good side in 2011: we've gotten a lot of new code written! This time it's a triple: VSys One version 1.8, VSys Kiosk version 2.1, and the all-new VSys Live.

You can see a partial list of what's in version 1.8 below; the internal changelog is almost 500 lines long and would bore grown men to tears. Don't be fooled by the .1 release numbers: VSys One version 1.8 is 3x the size of version 1.0, released four years ago this month.

VSys Live is our all-new web-based interface tool that allows your volunteers freedom and accessibility like never before. By logging into VSys Live from any device with a web browser, your volunteers can see a calendar with upcoming events, browse available jobs, and even see a map with job locations marked for easy reference! VSys Live also takes us out of the equation: while VSys Web was hosted by us, you host VSys Live on your own networks and eliminate all manner of privacy concerns as well as gain 100% control over your own data.

(BTW, we follow the rule about practicing what we preach: we use VSys One within Bespoke as our customer management system. Using it ourselves every day is a great way of coming up with new ideas on how to make things more effective and efficient.)

To make VSys easier to use, we've added help screens throughout the program. And Melissa has finished some major rework on the documentation: it's now online in a searchable HTML format, takes up less printed space than ever, and reads more like it was written by a teacher and a trainer than a software designer.

As our software expands, so too does our company. In December we added Zack Hensley to our staff here; he'll be manning the phones with everyone else as well as helping to keep our own IT infrastructure up-to-snuff.

-Bill Cornett

VSys One Version 1.8

- All-new assignment calendar reports that stretch and contract to fit your data rather than the other way around.
- Assignment reminders automatically sent to your volunteers by e-mail or SMS/text messaging: you define the schedule and the rules, VSys does the heavy lifting.
- Integration with Active Directory for user authentication.
- Many, many new reports including Who's Late, No Shows and Survey Details plus reports based on transitions.
- Previews of built-in reports before you run them and some great new searching tools for reports.
- Standalone E-mail/SMS Robot to send e-mails and SMS messages in the background, and a new built-in SMTP relay so you don't need your own mail server for outbound messages.
- Run reports and exports from the command line to allow them to be automatically scheduled and delivered.
- Receive messages from volunteers via the kiosk, web or even text messaging.
- And of course integration with the VSys Live!

2010 was a great year for VSys One, as we experienced tremendous growth especially in the health care market. Now as we are rolling into 2011, we not only are expecting continued growth in our major markets but we are also now providing our product and services to organizations like food banks, museums and various types of municipalities. All over the US and Canada we are finding an interest and need for a more comprehensive yet efficient way to manage and communicate with volunteers across organizations of all types.



As organizations are looking for better ways to move into the 21st century, we are not only staying *with* technology, we are *leading the way*. In 2011, we plan to make our presence known by attending conferences and events all over North America, so be looking for us at an event near you. You are also welcome to contact us for personalized online web demonstrations of our product. We are looking forward to seeing or hearing from you!

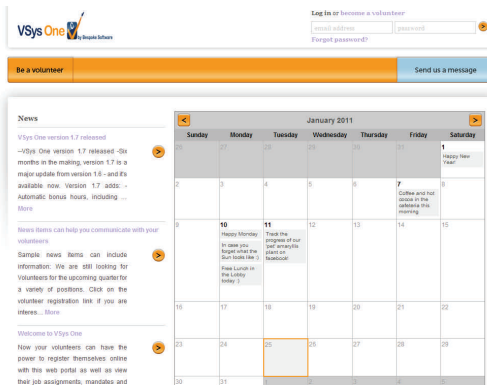
-Dale Smith



DID YOU KNOW?

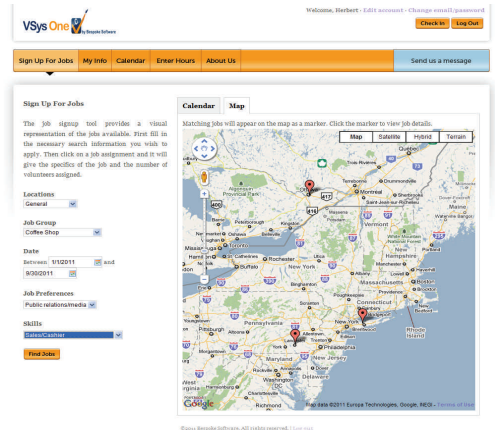
VSys can search for volunteers within a specific geographical area? Using the address filter "Zip/postal code proximity" to set your starting point and distance, VSys will return a list of only those who are within your range.





Introducing VSys Live!

VSys Live is our brand-new web interface for VSys One. With VSys Live, volunteers can log on from any computer with internet access and sign up, select job openings, track hours, view their calendar and upcoming events, and send & receive messages. Job searching can be done by location, date, skills, job group and project and openings always reflect the latest enrollments so you don't get too many people in a single job.



Unlike VSys Web, VSys Live is hosted on your organization's hardware directly alongside VSys

One. This gives you total control of the security of your data and also allows VSys Live to constantly stay up-to-date on job listings, volunteer hours, and more without the need to periodically synchronize with an external interface.

VSys Live will not be replacing VSys Web, which we're maintaining into the indefinite future. Instead it's the logical next step for organizations which want to provide an even better experience for their volunteers and who have the infrastructure to host VSys Live within their IT departments.

Here We Grow Again

Zack Hensley joined our team in December as both Office Administrator and Network Specialist. With several years of experience as a customer service supervisor in the insurance industry, Zack decided to enter the IT field by attending networking classes at New Horizons here in Albany. Now manning the front lines of the Bespoke office, odds are that the voice you hear when calling in will be his... unless he's locked himself in the server closet again.



Welcome the latest members of the VSys One family

- West Park Healthcare Centre, ON
- St. Vincent Indianapolis Hospital, IN (4 sites)
- Catholic Charities Diocese of San Diego, CA
- Larchmont Volunteer Ambulance Corps, NY
- Hawaii Pacific Health, HI
- Florida Hospital Heartland Medical Center, Division of Parish Nursing (FL)
- Canadian Mental Health Association (CMHA) - Simcoe County Branch, ON
- Children's Aid Society of Hamilton, ON
- Perley and Rideau Veterans' Health Centre, ON
- Grey Bruce Health Services, ON
- Yavapai Regional Medical Center, AZ
- Covenant Medical Center, MI
- Medical Center of Plano, TX
- Providence Little Company of Mary Hospital, CA
- Henry Ford Health System, MI (6 new sites)

Come see us on the road

Feb 22-23 CAHHS Volunteer Leadership Conference
Los Angeles, CA

Feb 24 TADVS Annual Educational Conference
Houston, TX

March 21 SDVSHO, Louisville, KY

April 7-8 York Region Association of Volunteer
Administration Presentation, Aurora, ON

May 19-20 MCDVS Spring Conference
Bellaire, MI

June 1 NYSADVS Annual Conference
Melville, NY

June 2 PAVR-O
Mississauga, ON

June 12-14 CAVR National Conference
Vancouver, BC

June 22- July 10 Special Olympics World Summer Games
Athens, Greece

by Bespoke Software

